

The Smart Light Switch Pilot Program

What is the Smart Light Switch Pilot Program?

Clean Power Alliance (CPA), the number one green power provider in the United States, has provided clean energy to our customers in Southern California since 2018. Now, we are proud to offer a pilot program to install smart light switches that give you a signal to help save electricity and lower your monthly bill. Flick's unique color-coded system makes it easy to save money and help reduce greenhouse gas emissions.

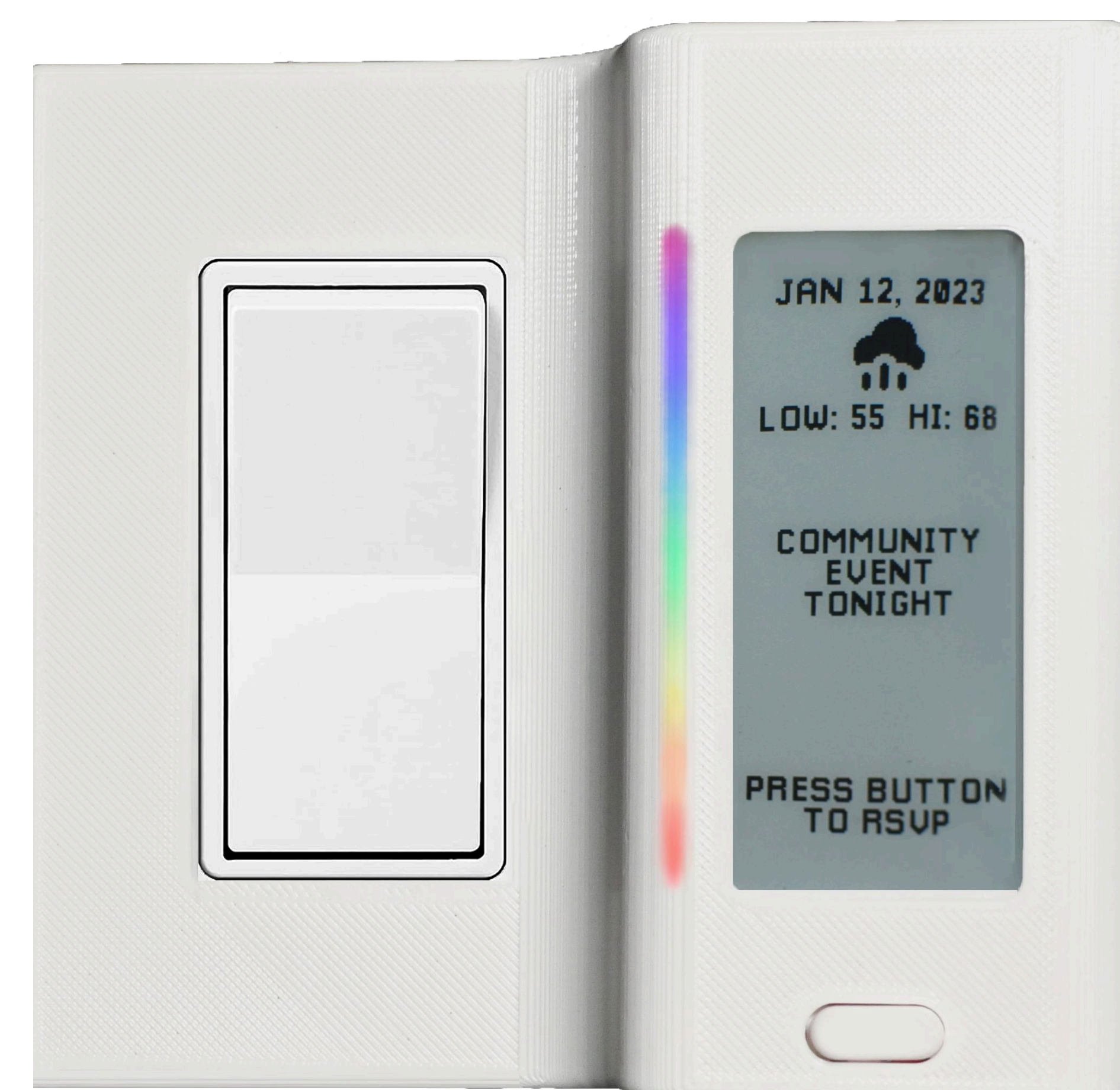
This program will help CPA learn how notifications from devices like smart light switches help customers reduce their electricity use, which can help us develop additional energy-saving programs.

How Flick helps you save

During peak demand, when energy is most expensive, your Flick Smart Light Switch will alert you when it's time to take action and reduce your electricity use. This helps customers on Time-of-Use (TOU) rates save money by conserving energy during Time-of-Use peak periods.

What are Time-of-Use Rates?

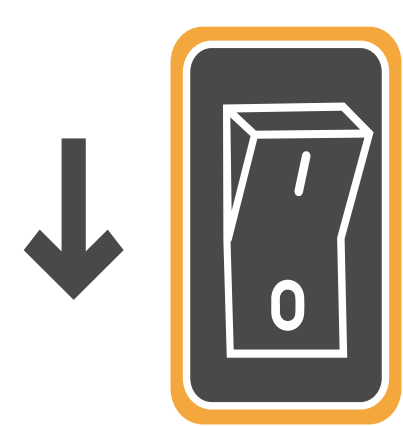
As part of California's mission to reach a clean energy future, most residential electricity rates are based on the time of day. This rate structure is referred to as Time-of-Use (TOU) rates, a pricing structure that varies the cost of electricity based on the hour of the day.



What to do when your Flick Switch turns yellow?

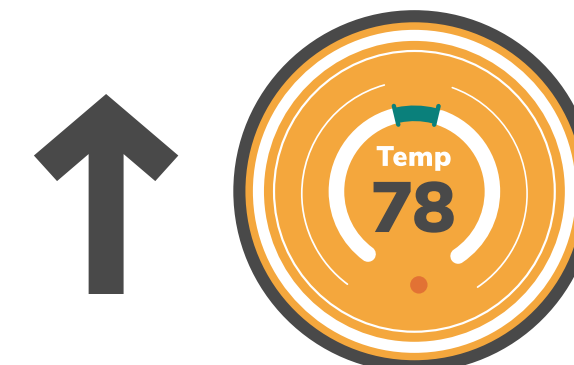
When your Flick glows yellow, it's simply alerting you that there is a TOU peak period. When this happens, customers on TOU rates can follow these energy-saving tips to save on monthly electricity bills:

Turn Off



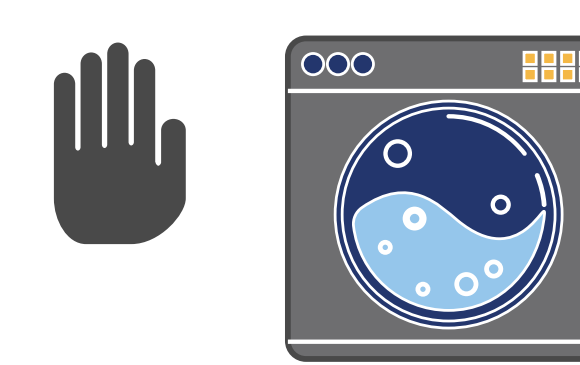
When your Flick switch glows yellow, switch off lights, fans, or electronic devices like TVs.

Adjust



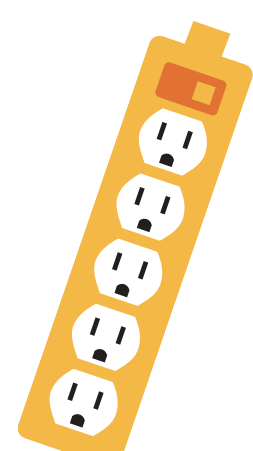
When your Flick switch glows yellow, adjust the temperature on your thermostat to 78 degrees

Wait



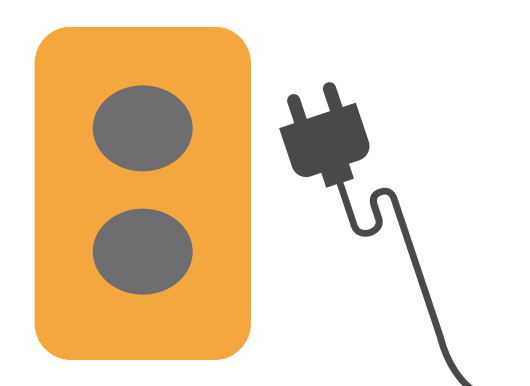
When your Flick switch glows yellow, delay running your washing machine and dishwasher until 9 pm.

Power Down



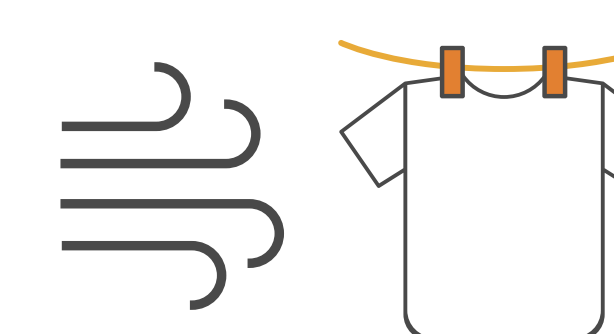
When your Flick switch glows yellow, use a power strip for multiple devices and turn the strip off when not in use.

Unplug

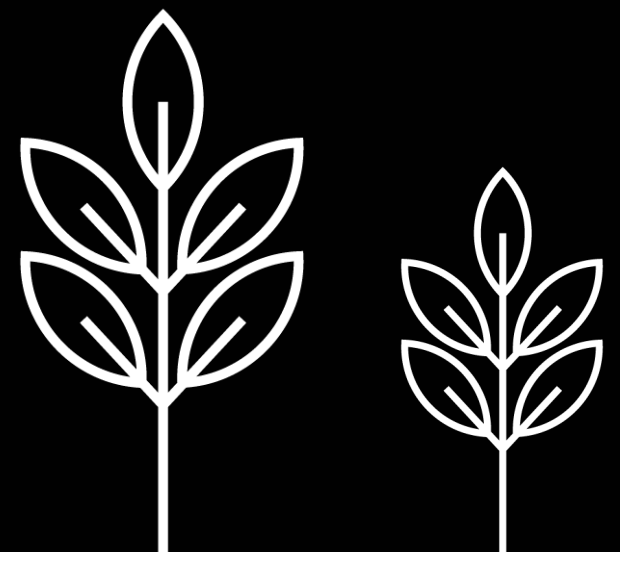


When your Flick switch glows yellow, avoid charging devices, and unplug any appliances that are not being used.

Air Dry



When your Flick switch glows yellow, air dry clothing and dishes instead of using your appliances.



Your Flick's Color-Coded System

Flick's user-friendly, color-coded system does much more than remind you to save energy. It delivers important community messages and provides humidity and temperature tracking to help you identify early heating and cooling issues for worry-free maintenance.

Blue

This signals an important message from your building's management or CPA.

Yellow

This signals it is a TOU peak period and energy is more expensive. You can save money by reducing your energy usage.

Red

This signals that energy demand on the grid is higher than seasonally projected. You can help by reducing your energy use, which may also result in bill savings.

Learn More at cleanpoweralliance.org/SmartLightSwitch

Frequently Asked Questions

1. Why is CPA offering this pilot program?

As a not-for-profit organization, we reinvest back into the communities we serve. By partnering with your building management, this pilot program will help us strengthen our approach to reducing emissions from electricity use and raise awareness about energy consumption, all while providing savings for our customers.

2. Does Flick automatically reduce my electricity use during peak demand?

No, Flick does not automatically reduce or regulate your energy use. When Flick glows yellow or red, you are still fully responsible for your electricity use. It is simply a tool to notify you when energy is in peak demand and at its most expensive. You can choose to use energy as you usually would or to use energy-saving tips to save money and reduce emissions.

3. What sort of messages will be sent to my Flick? Will I be able to respond to them?

Messages will appear on your screen often. However, your Flick will only glow BLUE when there is an important message from building management or Clean Power Alliance. These messages could inform you of a community event, upcoming building maintenance, or programs where you are eligible to earn money by saving energy, like Power Response Home. While you will not be able to respond on the device, you can reach out to your building management team or Clean Power Alliance at support@cpapowerresponse.org

4. Who do I call if I experience problems with my Flick device?

If you experience any issues with your Flick device, please contact your building manager so they can address the issue. If you have questions about CPA, clean energy, or your rate, give us a call at 888-585-3788. For questions about your device or enrolling in Power Response Home, please call our program team at 877-526-1589. We'd love to talk to you!

5. Am I on a TOU rate? How can I find out more information about TOU rates?

Most residential customers are automatically placed on a TOU rate unless they choose a different rate plan. You can check your rate plan and determine which rate plan is best for you by contacting our Customer Support at 888-585-3788.

6. What is Power Response Home? How is it different from Flick?

You can join Power Response Home while also participating in the Smart Light Switch Pilot Program! Flick helps you avoid using energy during peak demand periods. Power Response Home pays you for reducing energy during Energy Saving Events—when electricity demand exceeds seasonal projections, and participants are asked to lower usage temporarily. By enrolling in Power Response Home, you can earn \$20 for signing up and \$2 per kilowatt hour, in addition to your Flick savings, by unplugging devices, air-drying laundry, and helping reduce grid stress. Call our Power Response program team at 877-526-1589.

