

Terms and Conditions of Service

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be viewed at cleanpoweralliance.org. Available rates can be viewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates, including associated energy content, are subject to change and changes are adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at cleanpoweralliance.org/agendas.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from Southern California Edison (SCE), just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges for the procurement of energy ("Generation"). These are not duplicate charges, and you will not receive any generation charges from SCE. SCE will continue to charge you for transmission and distribution ("Delivery") services, the Power Charge Indifference Adjustment (PCIA), Wildfire Fund Charge, and other Delivery charges, all of which SCE also collects from bundled customers, who receive both Delivery and Generation services from SCE.

Enrollment: Unless you opt out, your account will be automatically enrolled in Clean Power Alliance on the first meter read date following the launch of Clean Power Alliance service by your city or county, or on

your account's service start date, whichever is later. For information on your city or county's launch of service date, please see your enrollment notice or visit cleanpoweralliance.org.

Opt out: You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE* and will be prevented by SCE from returning to Clean Power Alliance for a minimum of 12 months. By opting out, you will also be subject to SCE's current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit sce.com/regulatory/tariff-books. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Discount programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Budget Billing Plan, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE, including SCE's current rates and terms and conditions of service. CPA may also transfer accounts with unpaid balances to a collection agency.

Privacy policy: Clean Power Alliance's privacy policy is available at www.cleanpoweralliance.org/privacy-policy

*SCE's one-time account processing fee, as well as SCE's other terms and conditions of service, are subject to change. View SCE's fees and terms of service at sce.com/regulatory/tariff-books. and conditions of service, are subject to change. View SCE's fees and terms of service at sce.com/regulatory/tariff-books.

Interested in learning more about who we are?
Visit cleanpoweralliance.org.

Have questions? We're here to help. Call us at 888-585-3788
(TTY 323-214-1296).

¿Tiene preguntas? Estamos aquí para ayudar. Llámenos al
888-585-3788 (TTY 323-214-1296).

질문이 있으신가요? 저희가 도와드리겠습니다. 888-585-3788
(TTY 323-214-1296)에 연락을 주십시오.

To learn more, change your energy option, or opt out and
remain with SCE, contact us at 888-585-3788
(TTY 323-214-1296) or visit cleanpoweralliance.org.

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PO Box 13696
Los Angeles, CA 90013

Ahora puede disfrutar de las ventajas de la energía limpia renovable a precios competitivos.
Clean Power Alliance será su nuevo proveedor de electricidad.

지금 바로 더욱 뛰어난 가격 경쟁력을 갖춘 친환경적 에너지를 사용할 수 있습니다.
Clean Power Alliance는 귀하의 더욱 새로워진 전력 공급사가 될 것입니다.

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Official Notice #4 from your new electricity provider, Clean Power Alliance.

Enjoy the benefits of clean power at competitive rates!



CleanPowerAlliance.org/LaCanadaFlintridge



Hello, La Cañada Flintridge!

The City of La Cañada Flintridge has selected Clean Power Alliance (CPA) as your new electricity provider. Starting in October 2025, your home and/or business automatically began receiving clean, competitively priced energy from CPA.

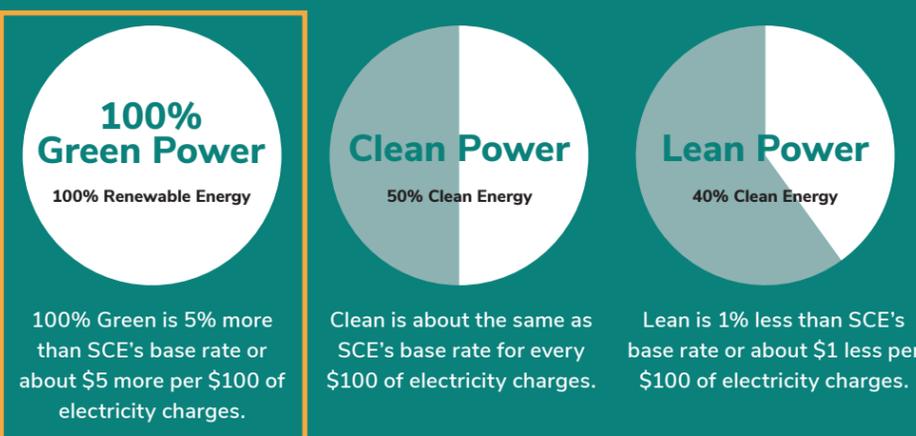
Read this official notice to learn more about your options.

The City of La Cañada Flintridge selected CPA's **100% Green Power** as the preferred energy option to serve your community, avoiding more than 105 million pounds of harmful greenhouse gases each year and making La Cañada Flintridge cleaner and more sustainable. You may choose a different energy option from CPA or return to Southern California Edison (SCE).

Learn more about Clean Power Alliance, our energy- and cost-saving programs, and environmental benefits at CleanPowerAlliance.org or by calling our customer service team at 888-585-3788. Welcome to Clean Power Alliance.

We're excited to be your new electricity provider.

Your energy options with total average monthly bill comparisons to SCE's base rate for residents and small/medium businesses*



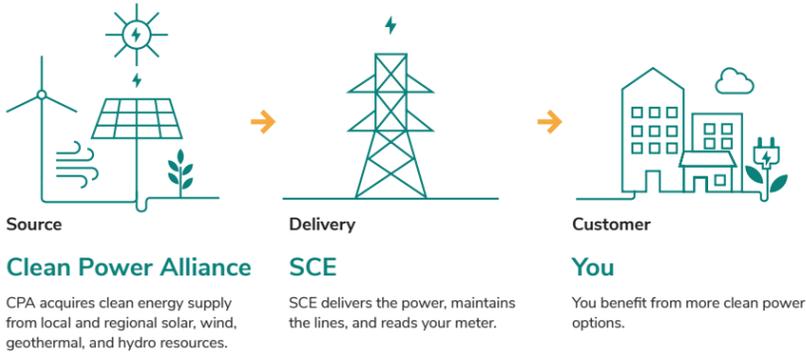
You can compare total average monthly bills for service with Clean Power Alliance and service with SCE by using our online bill comparison tool at CleanPowerAlliance.org/compare. You can decide which option is best for your needs and priorities.

*Comparisons are based on total average monthly bills, including generation, delivery, PCIA (Power Charge Indifference Adjustment), and surcharges, at current CPA and SCE rates. Rates are subject to change. Individual customer comparisons may vary depending on the selected energy option, customer usage, and current rates. Customers on CARE, FERA or Medical Baseline rates will receive 100% Green Power at the Clean Power rate, on par with SCE's current rates, in addition to their existing bill discounts. Large commercial account customers should contact CPA for information about their rates. Bill comparisons are valid through June 2026 as approved by CPA's Board of Directors in December 2024.

How does this work?

The City of La Cañada Flintridge chose to offer you new clean energy options through Clean Power Alliance (CPA) and selected CPA's 100% Green Power as its preferred energy option.

- In October 2025, you automatically began receiving electricity purchased by CPA that is 100% renewable and is competitively priced with Southern California Edison (SCE).
- SCE is still delivering the electricity to your home or business and sends your monthly bill. Starting with your first bill in November, your power generation charges will be for CPA's purchase of energy on your behalf instead of the current power generation costs charged by SCE.
- CPA is not an extra charge on your bill but simply replaces your previous generation charge from SCE.



What are my choices?

If you do nothing, or if you haven't already selected a different energy option, you will continue at La Cañada Flintridge's preferred energy option of 100% Green Power. Want a different energy choice? No problem. You can change your selection at any time by choosing one of Clean Power Alliance's two other energy choices: Clean Power (with 50% clean energy) or Lean Power (with 40% clean energy), your lowest-priced energy option. If you already changed your energy option no further action is needed.

We hope you will stay with CPA, but you can also opt out and return to SCE by visiting CleanPowerAlliance.org or calling us at 888-585-3788.

What will it cost?

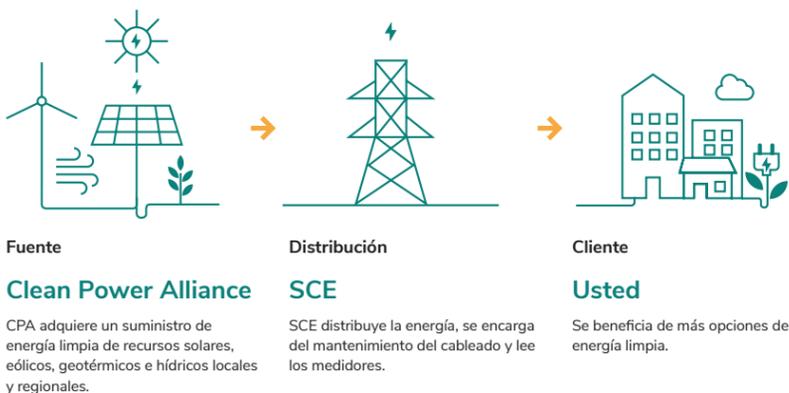
Clean Power Alliance offers high levels of renewable energy content at competitive rates. For residents and small/medium businesses, on a total average monthly bill basis per energy option, 100% Green Power is currently 5% more than SCE's base rate or about \$5 per \$100 of electricity charges, for approximately three times the amount of renewable energy; Clean Power is about the same as SCE's rate; and Lean Power is about 1% less than SCE (\$1 less per \$100 of electricity charges). Large commercial account customers should contact CPA for information about your rates.

Learn more about CPA at CleanPowerAlliance.org or by calling our customer service team at 888-585-3788.

¿Cómo funciona?

La ciudad de La Cañada Flintridge eligió ofrecerle nuevas opciones de energía limpia por medio de Clean Power Alliance (CPA) y seleccionó 100% Green Power de CPA como su opción de energía preferida.

- En octubre de 2025, automáticamente comenzó recibir la electricidad 100 % renovable y con un precio competitivo comparado con Southern California Edison (SCE).
- SCE sigue entregando electricidad a su casa o empresa y enviando su factura mensual. Comenzando con su primera factura en noviembre, sus cargos de generación de energía serán por la energía que CPA compra en su nombre, en lugar de los costos actuales por generación de energía que cobra SCE.
- CPA no es un cobro adicional en su factura, sino simplemente reemplaza sus cargos anteriores por generación de SCE.



¿Qué opciones tengo?

Si no hace nada, o si aún no ha seleccionado una opción de energía diferente, continuará en la opción de energía preferida de La Cañada Flintridge de 100% Green Power. ¿Quiere una opción de energía diferente? No hay problema. Puede cambiar su selección en cualquier momento eligiendo una de Clean Power Alliances otras dos opciones de energía de : Clean Power (con un 50 % de energía limpia) o Lean Power (con un 40 % de energía limpia), su opción de energía más económica.

Esperamos que se quede con CPA, pero también puede optar por regresar a SCE visitando CleanPowerAlliance.org o llamándonos al 888-585-3788.

¿Cuánto costará?

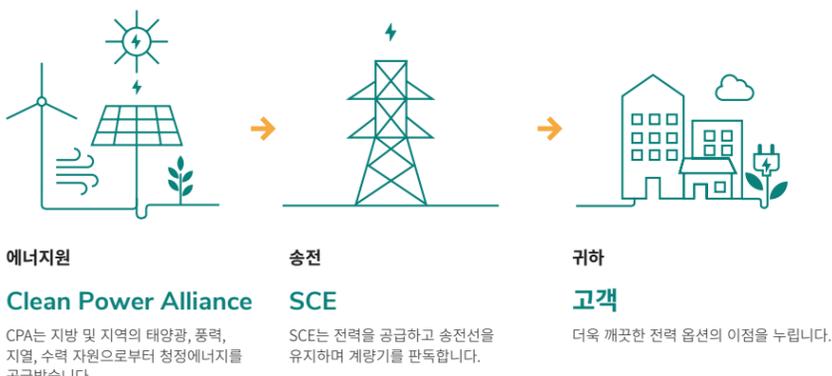
Clean Power Alliance ofrece altos niveles de energía renovable a tarifas competitivas. Para los residentes y las pequeñas y medianas empresas, según el promedio total de la factura mensual por opción de energía, 100% Green Power es actualmente un 5 % más que la tarifa básica de SCE, o aproximadamente \$5 por cada \$100 de cargos de electricidad, por aproximadamente tres veces la cantidad de energía renovable; Clean Power es aproximadamente igual a la tarifa de SCE; y Lean Power es aproximadamente un 1 % menos que SCE (\$1 menos por cada \$100 de cargos de electricidad). Los clientes con cuentas comerciales grandes deben comunicarse con CPA para obtener información sobre sus tarifas.

Obtenga más información sobre CPA en CleanPowerAlliance.org o llamando a nuestro equipo de atención al cliente al 888-585-3788.

새 전기 공급은 어떻게 작용하나요?

La Cañada Flintridge 시는 Clean Power Alliance (CPA)를 통해 새로운 청정에너지를 공급하기로 결정하고 CPA의 100% Green Power를 우선 에너지 옵션으로 선택했습니다.

- 2025년 10월부터 귀하는 이미 CPA에서 구매한 청정에너지를 자동으로 공급받기 시작했으며, Southern California Edison (SCE)와 비교해 더 경쟁력 있는 요금을 누리고 있습니다.
- SCE는 계속해서 가정이나 사업장에 전력을 공급하고 매월 청구서를 발송합니다. 11월 첫 청구서부터 발전 요금은 CPA가 귀하를 대신해 구매한 에너지 요금으로 변경되었으며, 기존에 SCE가 청구하던 발전 요금을 대체합니다.
- CPA는 귀하의 청구서에 추가되는 비용이 아니라 단순히 이전 세대의 SCE 요금을 대체하는 것뿐입니다.



나는 무엇을 선택할 수 있습니까?

아무 것도 하지 않거나 아직 다른 에너지 옵션을 선택하지 않으신 경우, 귀하는 La Cañada Flintridge 시의 선호 에너지 옵션인 100% Green Power로 계속 이용하게 됩니다. 다른 에너지 선택을 원하시나요? 문제 없습니다. 언제든지 Clean Power Alliance의 다른 두 가지 에너지 옵션인 Clean Power(50% 청정에너지) 또는 Lean Power(40% 청정에너지, 가장 저렴한 에너지 옵션) 중 하나를 선택하실 수 있습니다.

CPA와 함께하시기를 바라지만, 선택을 취소하고 SCE를 계속 이용하시려면 CleanPowerAlliance.org를 방문하시거나 888-585-3788로 전화해 주세요.

비용은 얼마입니까?

Clean Power Alliance는 경쟁력 있는 가격으로 높은 수준의 재생 에너지를 제공합니다. 주민과 중소기업의 경우 에너지 옵션별 총 월평균 청구서 기준으로 100% Green Power는 현재 SCE기본 요금의 5% 이상 또는 전기 요금 100달러당 5달러 정도로 재생 에너지의 약 3배에 해당합니다. Clean Power는 SCE 요금과 거의 동등합니다. 그리고 Lean Power는 SCE보다 약 1% 낮습니다(전기 요금 100달러당 1달러 감소). 대규모 상업 계정 고객의 요금 정보는 CPA에 문의하세요.

자세한 내용은 CPA 홈페이지 CleanPowerAlliance.org 또는 고객 서비스팀 전화 888-585-3788로 문의하세요.