



P.O. Box 811130  
Los Angeles, CA 90081

# Welcome!

# ¡Bienvenido!

# 欢迎！

We are happy to power your home or business through clean, reliable, and competitively-priced renewable energy.

To learn more, change your energy selection, or opt out, visit [cleanpoweralliance.org/rateoptions](https://cleanpoweralliance.org/rateoptions)

Para obtener esta información en Español, visite [cleanpoweralliance.org/rateoptions](https://cleanpoweralliance.org/rateoptions)

如需更多信息或將您的能源計劃更改為較低的綠色能源計劃選，  
請訪問 [cleanpoweralliance.org/rateoptions](https://cleanpoweralliance.org/rateoptions)

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**PAID**

Los Angeles, CA  
Permit No 3564

# The Choice is Yours!

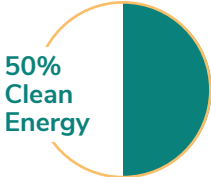
Electricity is one of the nation's top sources of greenhouse gas emissions (GHGs). The cleaner the power source, the more environmentally friendly you can be.

We offer three tiers of clean energy options. **Your city or county chose Clean Power** as the preferred energy option for all households and businesses in your community and you will see this selection on your energy bill. However, it's easy and simple to change this option or opt out by visiting [cleanpoweralliance.org/rateoptions](http://cleanpoweralliance.org/rateoptions) calling CPA Customer Support at 888-585-3788. You have the option to help build a cleaner future if you select our 100% Green Power option.

The power of choice is in your hands!



100%  
Green Power



Clean  
Power



Lean  
Power

Community Benefit	CPA is a not-for-profit organization that invests in the 35 communities we serve to train local workers, create resiliency projects that strengthen critical infrastructure, and fund programs that conserve energy and save customers money.		
Your CPA Energy Supply Cost*	13.3 cents/kWh	11.5 cents/kWh	11.1 cents/kWh
Environmental Benefits <small>Approximate Annual Reduction of Greenhouse Gases (GHGs)</small>	Avoiding 5,555 pounds of GHGs per household, which is like planting 42 trees	Avoiding 1,795 pounds of GHGs per household, which is like planting 14 trees	CPA's lowest cost clean energy option, with no additional avoided GHGs
CPA's Collective Environmental Impact	CPA is the leading green power provider in the nation. Together, our customers can reduce 3.7 billion pounds of GHGs every year, which is equivalent to taking 391,000 gas-powered cars off the road.		

## Terms and Conditions of Service

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be viewed at [cleanpoweralliance.org](http://cleanpoweralliance.org). Available rates can be viewed at [cleanpoweralliance.org](http://cleanpoweralliance.org) or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates, including associated energy content, are subject to change and changes are adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at [cleanpoweralliance.org/agendas](http://cleanpoweralliance.org/agendas). **Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from Southern California Edison (SCE), just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. These are not duplicate charges, and you will not receive any generation charges from SCE. SCE will continue to charge you for transmission and distribution services, the Power Charge Indifference Adjustment (PCIA), Wildfire Fund Charge, and other Delivery charges, all of which SCE also collects from bundled customers. **Enrollment:** Unless you opt out, your account will be automatically enrolled in Clean Power Alliance on the first meter read date following the launch of Clean Power Alliance service by your city or county, or on your account's service start date, whichever is later. For information on your city or county's launch of service date, please see your enrollment notice or visit [cleanpoweralliance.org](http://cleanpoweralliance.org). **Opt out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE\* and will be prevented by SCE from returning to Clean Power Alliance for a minimum of 12 months. By opting out, you will also be subject to SCE's current rates and terms and conditions of service, which are subject to change. For details on SCE's rates and terms and conditions, please visit [sce.com/regulatory/tariff-books](http://sce.com/regulatory/tariff-books). If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will

be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit [cleanpoweralliance.org](http://cleanpoweralliance.org). Please have your electric bill handy so you have the information needed to process the request. **Discount programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Budget Billing Plan, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Failure to pay:** Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE, including SCE's current rates and terms and conditions of service. CPA may also transfer accounts with unpaid balances to a collection agency. **Privacy policy:** Clean Power Alliance's privacy policy is available at [www.cleanpoweralliance.org/privacy-policy](http://www.cleanpoweralliance.org/privacy-policy)

\*Average energy supply cost for residential customers. For non-residential rates visit [cleanpoweralliance.org/commercial-rate](http://cleanpoweralliance.org/commercial-rate).  
\*\* SCE's one-time account processing fee, as well as SCE's other terms and conditions of service, are subject to change. View SCE's fees and terms of service at [sce.com/regulatory/tariff-books](http://sce.com/regulatory/tariff-books)

Access terms and conditions at [cleanpoweralliance.org/terms-and-conditions/](http://cleanpoweralliance.org/terms-and-conditions/).  
Acceda a los términos y condiciones en [cleanpoweralliance.org/espanol/](http://cleanpoweralliance.org/espanol/).  
訪問 [cleanpoweralliance.org/chinese](http://cleanpoweralliance.org/chinese) 获取中文的条款和条件。