

Terms and Conditions of Service

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates, including associated energy content, are subject to change and changes are adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at cleanpoweralliance.org/agendas.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from Southern California Edison (SCE), just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. These are not duplicate charges and you will not receive any generation charges from SCE. SCE will continue to charge you for transmission and distribution services and for the Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge all of which SCE also collects from bundled customers.

Enrollment: Unless you opt out, your account will be automatically enrolled in Clean Power Alliance on the first meter read date following the launch of Clean Power Alliance service by your city or county, or on your account's service start date, whichever is later. For information on your city or county's launch of service date, please see your enrollment notice or visit cleanpoweralliance.org.

Opt out: You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE* and will be prevented by SCE from returning to Clean Power Alliance for a minimum of 12 months. By opting out, you will also be subject to SCE's current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit sce.com/regulatory/tariff-books. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next

meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Discount programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Budget Billing Plan, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE. CPA may also transfer accounts with unpaid balances to a collection agency.

*SCE's one-time account processing fee, as well as SCE's other terms and conditions of service, are subject to change. View SCE's fees and terms of service at sce.com/regulatory/tariff-books.

Interested in learning more about who we are?
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Have questions? We're here to help. Call us at 888-585-3788 (TTY 323-214-1296).

¿Tiene preguntas? Estamos aquí para ayudar. Llámenos al 888-585-3788 (TTY 323-214-1296).

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¿Tiene preguntas? Estamos aquí para ayudar. Llámenos al 888-585-3788 (TTY 323-214-1296).



PO Box 13696
Los Angeles, CA 90013

Ahora puede disfrutar de las ventajas de la energía limpia renovable a precios competitivos.
Clean Power Alliance será su nuevo proveedor de electricidad.

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Official Notice #4 from your new electricity provider, Clean Power Alliance!

Enjoy the benefits of clean power at competitive rates.



CleanPowerAlliance.org/HermosaBeach



Hello, Hermosa Beach!

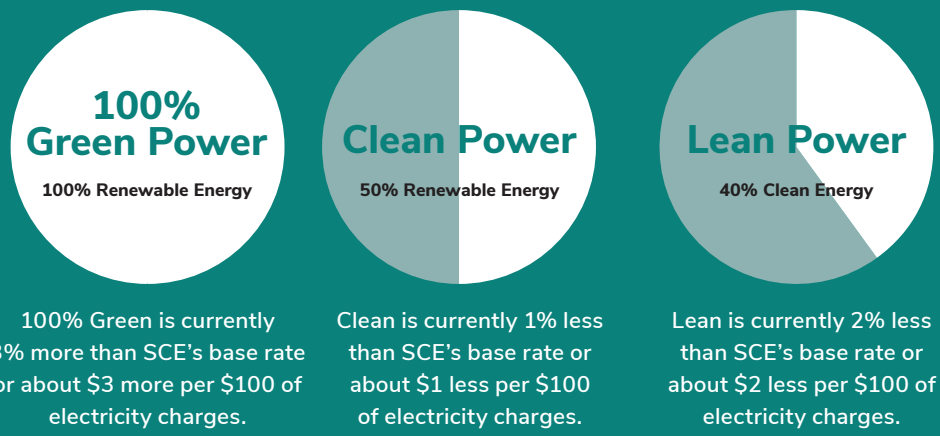
The City of Hermosa Beach selected Clean Power Alliance (CPA) as your new electricity provider. Starting March 2024, your home and/or business automatically began receiving clean, competitively priced energy from CPA.

Read this official notice to learn more about your options.

The City of Hermosa Beach selected 100% Green Power as the preferred energy option to serve your community, reducing 39.3 million pounds of harmful greenhouse gases each year and making Hermosa Beach cleaner and more sustainable. You may choose a different energy option from CPA or return to your previous electricity provider Southern California Edison (SCE).

Learn more about Clean Power Alliance, our energy- and cost-saving programs, and environmental benefits at CleanPowerAlliance.org or by calling our customer service team at 888-585-3788. Welcome to Clean Power Alliance. We're excited to be your new electricity provider.

Your energy options with total average monthly bill comparisons to SCE's base rate for residents and small businesses*



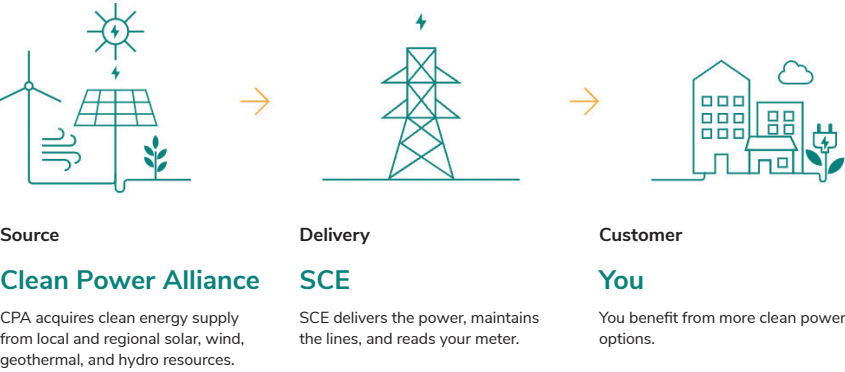
You can compare total average monthly bills for service with Clean Power Alliance and service with SCE by using our online bill comparison tool at CleanPowerAlliance.org/compare. You can decide which option is best for your needs and priorities.

*Comparisons are based on total average monthly bills, including generation, delivery, PCIA (Power Charge Indifference Adjustment), and surcharges, at current CPA and SCE rates. Rates are subject to change. Individual customer comparisons may vary depending on selected energy option, customer usage, and current rates. Customers on CARE, FERA or Medical Baseline rates will receive 100% Green Power at a 1% total bill discount to SCE based on current rates, in addition to their existing bill discounts. Large commercial account customers should contact CPA for information about your rates.

How does this work?

The City of Hermosa Beach chose to offer you new clean energy options through Clean Power Alliance (CPA) and selected 100% Green Power as its preferred energy option.

- In March 2024, you automatically began receiving electricity purchased by CPA that has high levels of renewable energy and is competitively priced with Southern California Edison (SCE).
- SCE is still delivering the electricity to your home or business and sending your monthly bill. Starting with your first bill in April, your power generation charges are for CPA's purchase of energy on your behalf instead of the previous power generation costs charged by SCE.
- CPA is not an extra charge on your bill but simply replaces your previous generation charge from SCE.



What are my choices?

If you do nothing, you will continue at Hermosa Beach's preferred energy option of 100% Green Power. Want a different energy choice? No problem. You can change your selection at any time by choosing one of Clean Power Alliance's two other energy choices: Clean Power (with 50% renewable energy) or Lean Power (with 40% clean energy), CPA's lowest cost energy option.

We hope you will stay with CPA, but you can also opt out and return to SCE by visiting CleanPowerAlliance.org or calling us at 888-585-3788.

What will it cost?

Clean Power Alliance offers high levels of renewable energy content at competitive rates.

For residents and small/medium businesses, on a total average monthly bill basis per energy option, 100% Green Power is currently 3% more than SCE's base rate or about \$3 per \$100 of electricity charges, for approximately three times the amount of renewable energy; Clean Power is about 1% less than SCE (\$1 less); and Lean Power is about 2% less than SCE (\$2 less). Large commercial account customers should contact CPA for information about your rate.

Learn more about CPA at CleanPowerAlliance.org or by calling our customer service team at 888-585-3788.

¡Hola, Hermosa Beach!

La ciudad de Hermosa Beach seleccionó a Clean Power Alliance (CPA) como su nuevo proveedor de electricidad. A partir de marzo de 2024, su casa o negocio automáticamente comenzó a recibir energía limpia y a precios competitivos de CPA.

Lea este aviso oficial para obtener más información sobre sus opciones.

La ciudad de Hermosa Beach seleccionó la energía 100 % ecológica como la opción de energía preferida para servir a su comunidad, reduciendo 39.3 millones de libras de gases de efecto invernadero dañinos cada año y haciendo que Hermosa Beach sea más limpia y sustentable. Puede elegir una opción de energía diferente a CPA o regresar a su proveedor de electricidad anterior Southern California Edison (SCE).

Obtenga más información sobre Clean Power Alliance, nuestros programas de ahorro de energía y de costos y los beneficios ambientales en CleanPowerAlliance.org o llamando a nuestro equipo de atención al cliente al 888-585-3788. Bienvenido a Clean Power Alliance. Nos emociona ser su nuevo proveedor de electricidad.

Comparación entre las opciones de energía con facturas mensuales promedio totales y la tarifa base de SCE para residentes y negocios pequeños*



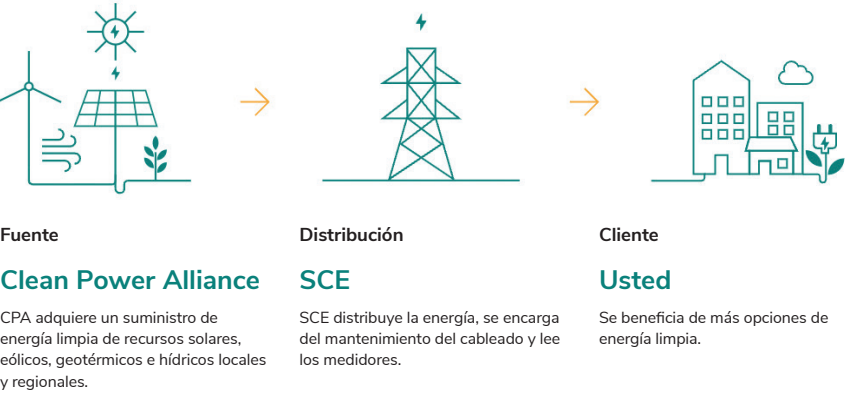
Puede comparar las facturas mensuales promedio totales del servicio de Clean Power Alliance con las del servicio de SCE usando nuestra herramienta de comparación de facturas en línea en CleanPowerAlliance.org/compare. Puede decidir qué opción es mejor según sus necesidades y prioridades.

* Las comparaciones se basan en las facturas mensuales promedio totales, incluyendo generación, distribución, PCIA (tarifa de ajustes para evitar diferencias) y recargos, de las tarifas actuales de CPA y SCE. Las tarifas están sujetas a modificaciones. Las comparaciones entre clientes individuales pueden variar según la opción de energía elegida, el uso del cliente y las tarifas actuales. Los clientes con tarifas de los programas CARE, FERA o Medical Baseline recibirán 100% Green Power con un descuento en la factura total de 1 % para SCE sobre la base de las tarifas actuales, además de los descuentos actuales que tengan en las facturas. Los clientes con cuentas comerciales importantes se deben comunicar con CPA para obtener información sobre las tarifas.

¿Cómo funciona?

La ciudad de Hermosa Beach eligió ofrecerle nuevas opciones de energía limpia mediante Clean Power Alliance (CPA) y seleccionó 100% Green Power como su opción de energía preferida.

- En marzo de 2024, automáticamente comenzó a recibir electricidad comprada por CPA que tiene altos niveles de energía renovable y tiene un precio competitivo con Southern California Edison (SCE).
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- CPA no es una tarifa adicional en su factura, sino que simplemente reemplaza la tarifa anterior de generación de SCE.



¿Qué opciones tengo?

Si no hace nada, seguirá con la opción de energía preferida de Hermosa Beach, la energía 100 % ecológica. ¿Quiere una opción de energía diferente? No hay problema. Puede cambiar su elección en cualquier momento eligiendo una de las otras dos opciones de energía de Clean Power Alliance: Clean Power (con un 50 % de energía renovable) o Lean Power (con un 40% de energía limpia), la opción energética de menor coste de CPA.

Esperamos que permanezca en CPA, pero también puede optar por regresar a SCE visitando CleanPowerAlliance.org o llamándonos al 888-585-3788

¿Cuánto costará?

Clean Power Alliance ofrece altos niveles de contenido de energía renovable a tarifas competitivas.

Para los residentes y pequeñas/medianas empresas, sobre la base de una factura mensual promedio total por opción de energía, 100% Green Power actualmente cuesta 3 % más que la tarifa base de SCE o alrededor de \$3 más cada \$100 de los costos de electricidad, con aproximadamente tres veces la cantidad de energía renovable; Clean Power cuesta alrededor de 1 % menos que SCE (\$1 menos); y Lean Power cuesta alrededor de 2 % menos que SCE (\$2 menos). Los clientes con cuentas comerciales importantes se deben comunicar con CPA para obtener información sobre las tarifas.

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Los Angeles, CA 90013

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Clean Power Alliance será su nuevo proveedor de electricidad.

您现在享受具有竞争力价格的清洁、可再生能源的优势!

Clean Power Alliance 将成为您的新电力供应商。

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Los Angeles, CA
Permit No 3564

Official Notice #4 from your new electricity provider, Clean Power Alliance!

Enjoy the benefits of clean power at competitive rates.



CleanPowerAlliance.org/Monrovia



Hello, Monrovia!

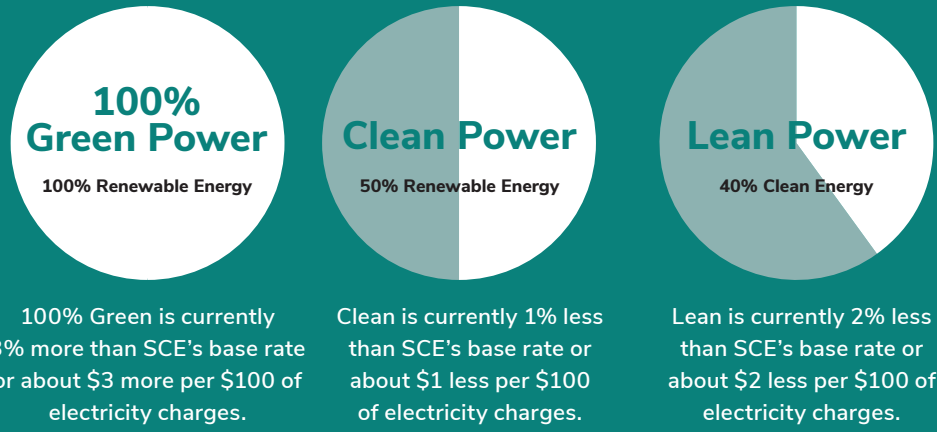
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Your energy options with total average monthly bill comparisons to SCE's base rate for residents and small businesses*



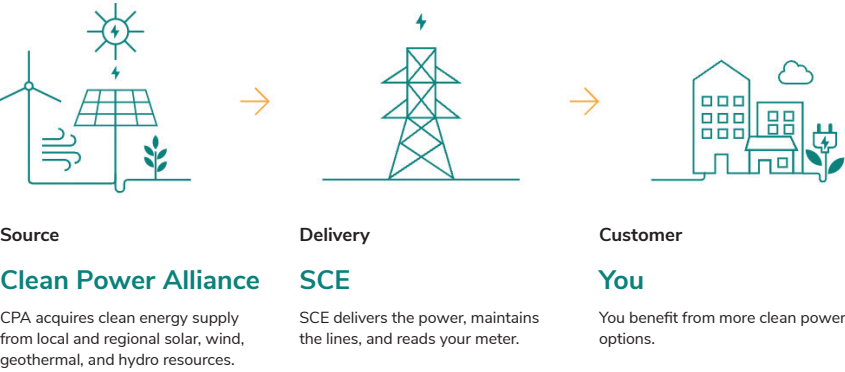
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What are my choices?

If you do nothing, you will continue at Monrovia's preferred energy option of 100% Green Power. Want a different energy choice? No problem. You can change your selection at any time by choosing one of Clean Power Alliance's two other energy choices: Clean Power (with 50% renewable energy) or Lean Power (with 40% clean energy), CPA's lowest cost energy option.

We hope you will stay with CPA, but you can also opt out and return to SCE by visiting CleanPowerAlliance.org or calling us at 888-585-3788.

What will it cost?

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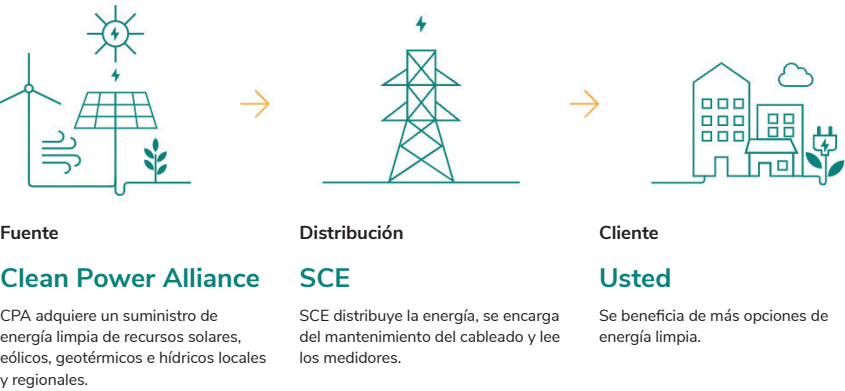
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¿Cómo funciona?

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¿Qué opciones tengo?

Si no hace nada, seguirá con la opción de energía preferida de Monrovia, 100% Green Power. ¿Quiere una opción de energía diferente? No hay problema. Puede cambiar su elección en cualquier momento eligiendo una de las otras dos opciones de energía de Clean Power Alliance: Clean Power (con 50 % de energía renovable) o Lean Power (con 40 % de energía limpia), la opción de energía más asequible de CPA.

Esperamos que se quede con CPA, pero también puede decidir que no y quedarse con SCE visitando CleanPowerAlliance.org o llamándonos al 888-585-3788.

¿Cuánto costará?

Clean Power Alliance ofrece altos niveles de contenido de energía renovable a tarifas competitivas.

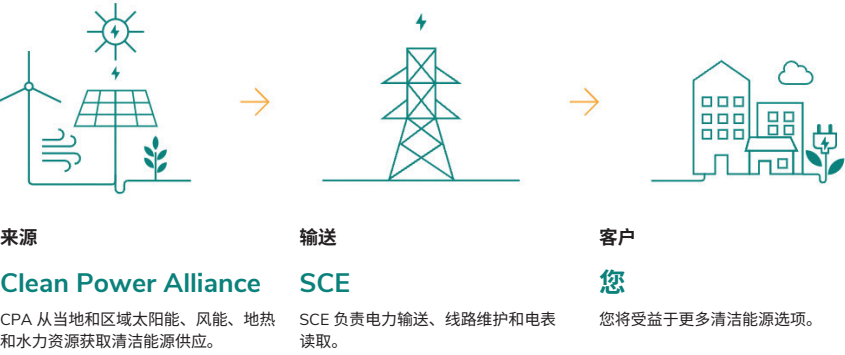
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它是如何運作的？

蒙诺维亚市选择通过 Clean Power Alliance (CPA) 为您提供新的清洁能源选项，并将 100% Green Power 选作其首选能源选项。

- 2024 年 3 月，您即自动开始接收 CPA 购买的电力，这些电力具有高水平可再生能源并且与 Southern California Edison (SCE) 的价格相比具有竞争力。
- SCE 仍会向您的家庭或企业供电，并每月向您发送账单。从您 4 月份支付的第一笔账单开始，您所支付的电费是 CPA 代表您购买的能源，而非 SCE 之前收取的发电费。
- CPA 不是您账单上的额外费用，而只是取代您之前的 SCE 发电费用。



我有哪些选择？

如果您不采取任何措施，您将继续使用蒙诺维亚的首选能源选项 100% Green Power。想选择其他能源选项？没问题。您可以通过选择 Clean Power Alliance 的其他两个能源选项之一随时更改您的选择：Clean Power（含 50% 可再生能源）或 Lean Power（含 40% 清洁能源），即 CPA 费用最低的能源选项。

我们希望您继续使用 CPA，但您也可以通过访问 CleanPowerAlliance.org 或致电 888-585-3788 联系我们选择退出并再次使用 SCE。

费用是多少？

Clean Power Alliance 以具有竞争力的价格提供高水平的可再生能源含量。

对于居民和中小型企业来说，按每个能源选项的平均每月账单总额计算，100% Green Power 目前比 SCE 的基本费率高出 3%，即每 \$100 电费约 \$3，约为可再生能源量的三倍；Clean Power 比 SCE 低约 1%（低 \$1）；Lean Power 比 SCE 低约 2%（低 \$2）。大型商业账户客户应与 CPA 联系以了解有关您的费率的信息。

请访问 CleanPowerAlliance.org 或拨打我们的客户服务团队电话 888-585-3788 以了解更多有关 CPA 的信息。

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Discount programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Budget Billing Plan, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE. CPA may also transfer accounts with unpaid balances to a collection agency.

*SCE's one-time account processing fee, as well as SCE's other terms and conditions of service, are subject to change. View SCE's fees and terms of service at sce.com/regulatory/tariff-books.

Interested in learning more about who we are?
Visit cleanpoweralliance.org.

Have questions? We're here to help. Call us at 888-585-3788 (TTY 323-214-1296).

¿Tiene preguntas? Estamos aquí para ayudar. Llámenos al 888-585-3788 (TTY 323-214-1296).

To learn more, change your energy option, or opt out and remain with SCE, contact us at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org.

¿Tiene preguntas? Estamos aquí para ayudar. Llámenos al 888-585-3788 (TTY 323-214-1296).



PO Box 13696
Los Angeles, CA 90013

Ahora puede disfrutar de las ventajas de la energía limpia renovable a precios competitivos.
Clean Power Alliance será su nuevo proveedor de electricidad.

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Los Angeles, CA
Permit No 3564

Official Notice #4 from your new electricity provider, Clean Power Alliance!

Enjoy the benefits of clean power at competitive rates.



CleanPowerAlliance.org/SantaPaula



Hello, Santa Paula!

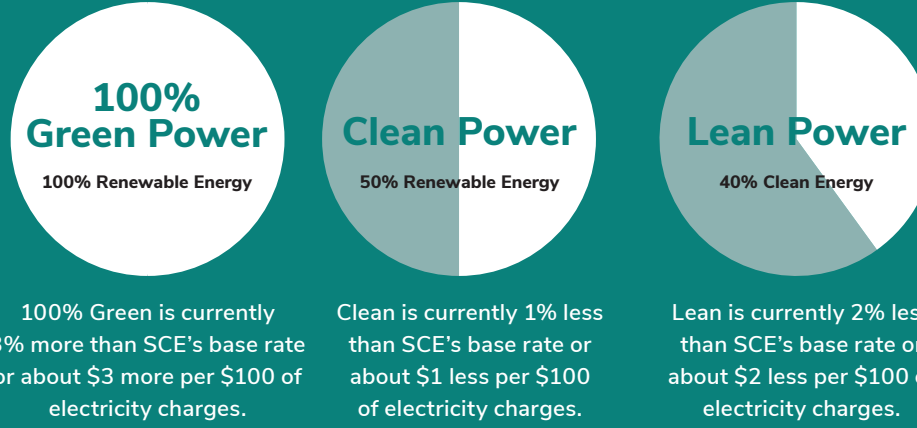
The City of Santa Paula selected Clean Power Alliance (CPA) as your new electricity provider. Starting March 2024, your home and/or business automatically began receiving clean, competitively priced energy from CPA.

Read this official notice to learn more about your options.

The City of Santa Paula selected 100% Green Power as the preferred energy option to serve your community, reducing 51.6 million pounds of harmful greenhouse gases each year and making Santa Paula cleaner and more sustainable. You may choose a different energy option from CPA or return to your previous electricity provider Southern California Edison (SCE).

Learn more about Clean Power Alliance, our energy- and cost-saving programs, and environmental benefits at CleanPowerAlliance.org or by calling our customer service team at 888-585-3788. Welcome to Clean Power Alliance. We're excited to be your new electricity provider.

Your energy options with total average monthly bill comparisons to SCE's base rate for residents and small businesses*



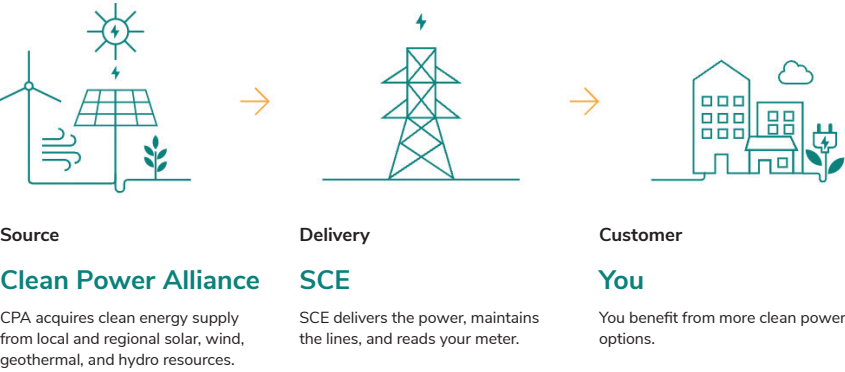
You can compare total average monthly bills for service with Clean Power Alliance and service with SCE by using our online bill comparison tool at CleanPowerAlliance.org/compare. You can decide which option is best for your needs and priorities.

*Comparisons are based on total average monthly bills, including generation, delivery, PCIA (Power Charge Indifference Adjustment), and surcharges, at current CPA and SCE rates. Rates are subject to change. Individual customer comparisons may vary depending on selected energy option, customer usage, and current rates. Customers on CARE, FERA or Medical Baseline rates will receive 100% Green Power at a 1% total bill discount to SCE based on current rates, in addition to their existing bill discounts. Large commercial account customers should contact CPA for information about your rates.

How does this work?

The City of Santa Paula chose to offer you new clean energy options through Clean Power Alliance (CPA) and selected 100% Green Power as its preferred energy option.

- In March 2024, you automatically began receiving electricity purchased by CPA that has high levels of renewable energy and is competitively priced with Southern California Edison (SCE).
- SCE is still delivering the electricity to your home or business and sending your monthly bill. Starting with your first bill in April, your power generation charges are for CPA's purchase of energy on your behalf instead of the previous power generation costs charged by SCE.
- CPA is not an extra charge on your bill but simply replaces your previous generation charge from SCE.



What are my choices?

If you do nothing, you will continue at Santa Paula's preferred energy option of 100% Green Power. Want a different energy choice? No problem. You can change your selection at any time by choosing one of Clean Power Alliance's two other energy choices: Clean Power (with 50% renewable energy) or Lean Power (with 40% clean energy), CPA's lowest cost energy option.

We hope you will stay with CPA, but you can also opt out and return to SCE by visiting CleanPowerAlliance.org or calling us at 888-585-3788.

What will it cost?

Clean Power Alliance offers high levels of renewable energy content at competitive rates.

For residents and small/medium businesses, on a total average monthly bill basis per energy option, 100% Green Power is currently 3% more than SCE's base rate or about \$3 per \$100 of electricity charges, for approximately three times the amount of renewable energy; Clean Power is about 1% less than SCE (\$1 less); and Lean Power is about 2% less than SCE (\$2 less). Large commercial account customers should contact CPA for information about your rate.

Learn more about CPA at CleanPowerAlliance.org or by calling our customer service team at 888-585-3788.

¡Hola, Santa Paula!

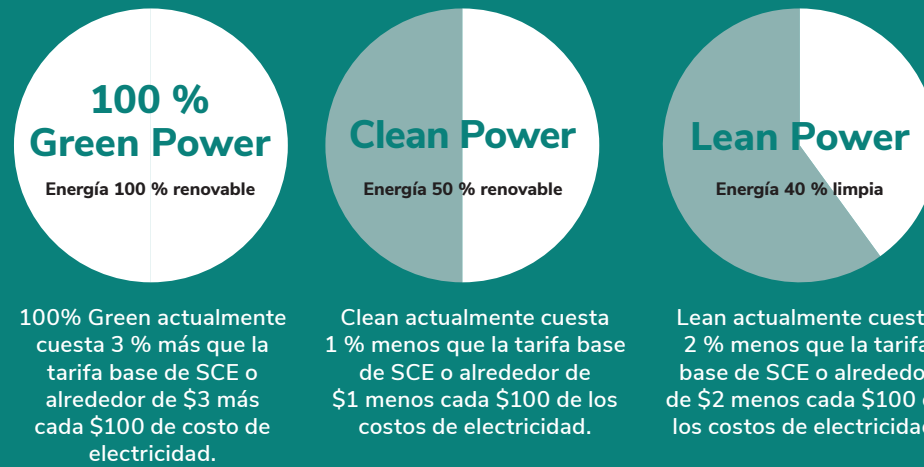
La ciudad de Santa Paula ha elegido a Clean Power Alliance (CPA) como su nuevo proveedor de electricidad. A partir de marzo de 2024, su vivienda o negocio recibirá automáticamente energía limpia y a precios competitivos de CPA.

Lea este aviso oficial para obtener más información sobre sus opciones.

La ciudad de Santa Paula también eligió 100 % Green Power como la opción de energía preferida para servir a su comunidad, lo que reduce en 51.6 millones de libras la emisión de dañinos gases de efecto invernadero cada año y hará que Santa Paula sea más limpia y sostenible. Podrá elegir otra opción de energía de CPA o mantener su proveedor actual de electricidad, Southern California Edison (SCE).

Obtenga más información sobre Clean Power Alliance, nuestros programas de ahorro de energía y de costos y los beneficios ambientales en CleanPowerAlliance.org o llamando a nuestro equipo de atención al cliente al 888-585-3788. Bienvenido a Clean Power Alliance. Nos emociona ser su nuevo proveedor de electricidad.

Comparación entre las opciones de energía con facturas mensuales promedio totales y la tarifa base de SCE para residentes y negocios pequeños*



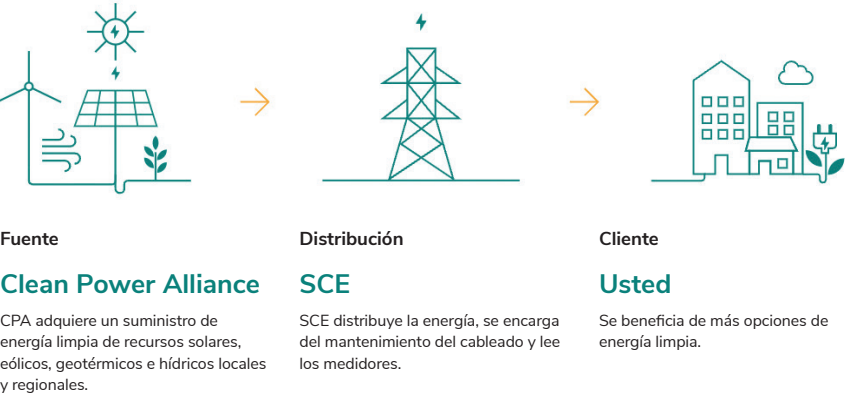
Puede comparar las facturas mensuales promedio totales del servicio de Clean Power Alliance con las del servicio de SCE usando nuestra herramienta de comparación de facturas en línea en CleanPowerAlliance.org/compare. Puede decidir qué opción es mejor según sus necesidades y prioridades.

* Las comparaciones se basan en las facturas mensuales promedio totales, incluyendo generación, distribución, PCIA (tarifa de ajustes para evitar diferencias) y recargos, de las tarifas actuales de CPA y SCE. Las tarifas están sujetas a modificaciones. Las comparaciones entre clientes individuales pueden variar según la opción de energía elegida, el uso del cliente y las tarifas actuales. Los clientes con tarifas de los programas CARE, FERA o Medical Baseline recibirán 100% Green Power con un descuento en la factura total de 1 % para SCE sobre la base de las tarifas actuales, además de los descuentos actuales que tengan en las facturas. Los clientes con cuentas comerciales importantes se deben comunicar con CPA para obtener información sobre las tarifas.

¿Cómo funciona?

La ciudad de Santa Paula eligió ofrecerle nuevas opciones de energía limpia mediante Clean Power Alliance (CPA) y seleccionó 100% Green Power como su opción de energía preferida.

- En marzo de 2024, usted comenzará automáticamente a recibir la electricidad que CPA compra, con altos niveles de energía renovable y a precios competitivos comparado con Southern California Edison (SCE).
- SCE seguirá encargándose de distribuir la electricidad a su vivienda o negocio y de enviarle su factura mensual. A partir de su primera factura en abril, sus cargos de generación de energía serán por la compra de energía de CPA en su nombre en lugar de corresponder a los costos anteriores de generación de energía que cobraba SCE.
- CPA no es una tarifa adicional en su factura, sino que simplemente reemplaza la tarifa anterior de generación de SCE.



¿Qué opciones tengo?

Si no hace nada, seguirá con la opción de energía preferida de Santa Paula, 100% Green Power. ¿Quiere una opción de energía diferente? No hay problema. Puede cambiar su elección en cualquier momento eligiendo una de las otras dos opciones de energía de Clean Power Alliance: Clean Power (con 50 % de energía renovable) o Lean Power (con 40 % de energía limpia), la opción de energía más asequible de CPA.

Esperamos que se quede con CPA, pero también puede decidir que no y quedarse con SCE visitando CleanPowerAlliance.org o llamándonos al 888-585-3788.

¿Cuánto costará?

Clean Power Alliance ofrece altos niveles de contenido de energía renovable a tarifas competitivas.

Para los residentes y pequeñas/medianas empresas, sobre la base de una factura mensual promedio total por opción de energía, 100% Green Power actualmente cuesta 3 % más que la tarifa base de SCE o alrededor de \$3 más cada \$100 de los costos de electricidad, con aproximadamente tres veces la cantidad de energía renovable; Clean Power cuesta alrededor de 1 % menos que SCE (\$1 menos); y Lean Power cuesta alrededor de 2 % menos que SCE (\$2 menos). Los clientes con cuentas comerciales importantes se deben comunicar con CPA para obtener información sobre las tarifas.

Obtenga más información sobre CPA en CleanPowerAlliance.org o llamando a nuestro equipo de atención al cliente al 888-585-3788.