

RAINBOW INC 21119 S WILMINGTON AVE CARSON, CA 90810 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 1081

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



CMFA SPECIAL FINANCE AGENCY PO BOX 4697 LOGAN, UT 84323 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 0714

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



SAM REVELES 12140 WOODRUFF AVE DOWNEY, CA 90241 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 4422

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



SO CALIF HOUSING DEV CORP 9421 HAVEN AVE STE 100 RANCHO CUCAMONGA, CA 91730 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 3298

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



CANTERBURY LANE HOA 2020 E 1ST ST STE 500 SANTA ANA, CA 92705 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 5571, 5425, 9565, 7669, 9697, 5718

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



CANTERBURY LANE HOA 15661 RED HILL AVE STE 201 TUSTIN, CA 92780 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 5571, 5425, 9565, 7669, 9697, 5718

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.





PINNACLE AT MOORPARK HIGHLANDS 27220 TURNBERRY LN STE 150 VALENCIA, CA 91355 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 2865, 6376, 7370, 7478

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



ABELL-HELOU HOMES INC 148 W ORANGE ST COVINA, CA 91723 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 5870

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



DR FABRIZIO DALL'OLMO DDS INC. 13407 WALNUT ST WHITTIER, CA 90602 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 3842

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



ESENCIA SALON AND SPA 13300 WHITTIER BLVD WHITTIER, CA 90602 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 7137

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

### cleanpoweralliance.org

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



GM PROPERTIES 13305 PENN ST STE 200 WHITTIER, CA 90602 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 4038

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

### cleanpoweralliance.org

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.



INTERHEALTH CORP 6557 GREENLEAF AVE WHITTIER, CA 90601 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 0599

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

cleanpoweralliance.org

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.





THE GROVES IN WHITTIER MASTER PO BOX 4579 HOUSTON, TX 77210 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 4588

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents\*) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.





WHITTIER CITY SCHOOL DISTRICT 7211 WHITTIER AVE WHITTIER, CA 90602 ATTN: Energy/Facilities/Purchasing Executive Important Notice – Immediate Action May be Required

Re: Service Account (last 4 digits): 4336, 3497

Dear Valued Customer:

Clean Power Alliance (CPA) is the preferred electricity generation provider selected for you and other customers in your area by your community's elected leaders. We are proud to bring locally controlled, renewable power choices to 32 communities across Los Angeles and Ventura Counties while Southern California Edison (SCE) continues to provide transmission, meter-reading, billing, maintenance, and outage response services.

This letter is to advise you that enrollment in CPA service of one or more of your street, outdoor, or area lighting accounts was delayed due to an SCE system issue. Clean Power Alliance will begin service to your account(s) in October 2023. The information below explains how CPA service works and highlights your options. Please note that this issue does not affect any other accounts you may already have with Clean Power Alliance or SCE.

#### How does it work?

Your community chose to offer you clean energy options through Clean Power Alliance. Your account(s) will be automatically enrolled on or after October 1, 2023, with the preferred energy option chosen by your community, Clean Power with 50% renewable energy content. You can choose a different energy option or opt out of CPA service at any time. SCE will continue to deliver power, send bills, resolve electricity service issues, and offer incentives to qualified customers. See **Terms and Conditions** below or at cleanpoweralliance.org for information about CPA's terms of service.

#### What will it cost?

Clean Power Alliance provides higher renewable energy content and is competitively priced with SCE. For most customers, total annual bills with CPA are currently at parity with or lower than they would be on SCE rates for bundled customers (customers who receive both generation and delivery services from SCE).

However, for lighting accounts <u>only</u> (LS, OL, and AL rate schedules), total annual bills with CPA currently range from 12% to 23% higher than the total annual bills on SCE's bundled rates, based on CPA rates effective as of July 1, 2023, and SCE rates effective as of June 1, 2023.

801 S. Grand Ave., Suite 400, Los Angeles, CA 90017

# Your options

If you do nothing, your account will begin receiving energy from Clean Power Alliance at your community's preferred energy option on your first meter read date on or after October 1, 2023. You can change your selection at any time by choosing one of Clean Power Alliance's other two energy options: 100% Green Power (100% renewable energy) or Lean Power (40% clean energy).

Clean Power Alliance recognizes that our energy and rate options may not be a fit for all customers. If you decide that Clean Power Alliance is not the right choice for your lighting accounts at this time, you may opt out your account by visiting cleanpoweralliance.org/opt-out or calling us at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance will not charge you any fees for opting out.

Customers who opt out before enrollment begins or within 60 days of enrollment in Clean Power Alliance will be returned to SCE with no additional conditions. For most accounts, this date will fall between December 1 and December 31, 2023. If you opt-out more than 60 days after your Clean Power Alliance service begins, you will need to make an additional choice when returning to an SCE rate. More information is available at cleanpoweralliance.org/opt-out. If you wish to change your Clean Power Alliance energy option or opt out, we encourage you to contact us as soon as possible.

## **Contact Clean Power Alliance**

To learn more, change your energy selection, or opt out and remain with SCE, contact Clean Power Alliance at 888-585-3788 (TTY 323-214-1296), <u>customerservice@cleanpoweralliance.org</u>, or visit cleanpoweralliance.org.

Rates are subject to change. CPA's rates are set during a duly noticed public meeting of CPA's Board of Directors. Agendas for those meetings are available at: https://cleanpoweralliance.org/get-involved/agendas-minutes/.

See how Clean Power Alliance benefits our communities at cleanpoweralliance.org/poweredbyyou.

Sincerely,

Access terms and conditions in other languages at cleanpoweralliance.org.

Clean Power Alliance's terms and conditions of service are subject to change. Current terms and conditions of service can be reviewed at cleanpoweralliance.org. Available rates can be reviewed at www.cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at www.cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for transmitting and distributing electricity to your home or business and for providing other services. These charges on your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch.

**Billing:** Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services.

Enrollment: Your account will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date on or following October 1, 2023.

**Discount Programs:** If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay, or Summer Discount Program, you will continue to receive these benefits and discounts as a Clean Power Alliance customer. **Opt Out:** You have the right to opt out of Clean Power Alliance without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 47 cents<sup>\*</sup>) and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service, which are subject to change.

For details on SCE's rates and terms and conditions, please visit www.sce.com/tnc. If you opt out, you will still be charged for all Clean Power Alliance generated electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.