



Alhambra is going to 100% Green Power!

Starting in October 2023, 100% clean, renewable energy from sources like the sun and wind will power homes and businesses in Alhambra.

This will reduce more than **129 million** pounds of greenhouse gas emissions annually, which is like taking **13,000** gas-powered cars off the road or planting nearly **968,000** trees and growing them for a decade. Thank you, Alhambra!

WHAT YOU NEED TO KNOW

What does this mean for you and your electricity bill?

Using more renewable energy helps reduce the impacts of climate change. Because clean energy costs a little bit more, a typical bill for residents and small businesses will go up by approximately 4%, or about \$4 for every \$100 of electricity charges.* Follow Clean Power Alliance for energy saving tips that you can use to offset this cost.

Do you have a choice? Yes!

You still have the Power of Choice with CPA. Regardless of your community's preferred energy option, you can always switch to one of Clean Power Alliance's other two rate options, Lean Power or Clean Power, or opt-out and select Southern California Edison as your electricity provider. The energy option change does not affect any customer who has already taken action to change their CPA service. So, if you have already opted up, down, or out, your rate plan will not change.

If you want to keep your current energy selection or learn more about other rate options, we are here to assist finding the option that is best for you.

Visit: CleanPowerAlliance.org/compare

Call: 888-585-3788

Email: customerservice@cleanpoweralliance.org

* For customers on CARE/FERA/Medical Baseline rates, typical bills will not have any increase.

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Alhambra's New Preferred Energy Option Frequently Asked Questions

1. Why would my city make this decision?

CPA is organized around local control and choice, providing cities and counties the opportunity to change their community's preferred energy option on an annual basis. One common reason is to increase the amount of renewable energy being provided to their community to protect the health of residents and future generations by reducing their community's harmful greenhouse gas emissions.

2. I am so confused about my bill. If CPA is my provider, why does SCE send me my bill?

We understand. Southern California Edison (SCE) sends your monthly bill, which includes your SCE charges for electricity delivery followed by your Clean Power Alliance charges for electricity supply/generation. Please note that Clean Power Alliance's charges are NOT an added fee; it simply replaces SCE's supply/generation charges. CPA typically accounts for about one-third of charges on your monthly bill.

3. Am I paying more with CPA than if I were an SCE customer?

Total average annual bills for most customers on CPA's 100% Green Power option are the same as bills for SCE's standard rates, based on rates as of July 1, 2023, yet this option provides three times the renewable energy. You can choose Clean Power, which provides more renewable energy than SCE's standard rate at a 4% discount compared to SCE's total bill. You can also choose Lean Power, our most affordable option, at about a 5% discount compared to SCE's total bill. While these bill comparisons can fluctuate over time depending on market conditions and other variables, CPA is committed to keeping our rates competitive and making clean energy accessible and affordable for everyone.

4. What if I've already opted for another energy option, do I have to do it again?

If you've already taken action to choose an energy option, you will remain on that option. You do not need to take any additional action unless you want to switch to a different preferred energy option.

5. How can I save money? I cannot afford a rate increase.

We realize that many of our customers face economic challenges. You have some options:

- CPA offers three energy options: 100% Green, Clean and Lean. If you're looking for the lowest price, Lean Power is the least expensive and will save you about 5% annually compared to SCE's total bill.
- You may qualify for a customer assistance program that can help you manage your electricity bill. To learn more, visit cleanpoweralliance.org/CPAbillhelp.

6. What is the value of this cleaner energy choice?

All three of our energy products provide excellent value at competitive rates. In addition to cleaner energy choices, with CPA you are investing in your community because our revenue goes back into local programs that benefit our customers and communities while creating green jobs.

7. Will having 100% Green Power affect the reliability of my power supply?

No. Clean Power Alliance buys and puts on the grid an amount of renewable energy sufficient to meet the demand of our customers on an annual basis, while the California Independent Systems Operator (CAISO) maintains the state's grid to ensure reliability of electricity on a 24/7 basis. To support grid reliability and the high levels of renewable energy demand

from our customers, CPA is a leader in investing in energy storage, which can discharge renewable energy during the evening. We also invest in 24/7 renewable resources like geothermal energy.

8. Tell me more about my options.

With CPA, you have choices:

LEAN POWER

Lean Power is the most affordable way to get clean, reliable power, while also putting revenue back into your home and community through customer programs, community resilience projects, and creation of green jobs. Lean Power features 40% clean energy. Lean Power saves you about \$5 per \$100 of electricity charges compared to Clean Power.

CLEAN POWER

This option allows you to receive more clean energy which supports a more sustainable future. Clean Power features 50% renewable energy that further reduces carbon emissions. Clean Power saves you about \$4 per \$100 of electricity charges compared to 100% Green Power.

100% GREEN POWER

CPA's 100% Green Power comes from 100% renewable energy sources – like wind, solar and geothermal. You are making the world a better place by paying a small premium — about \$4 more per \$100 of electricity charges compared to Clean Power — for energy that has zero emissions and supports green jobs and a green economy.

You can always switch between CPA rate plans, or you can opt out of CPA service at any time by contacting CPA.

We hope you will stay with CPA on 100% Green Power or another CPA energy option that suits you, but if you want to opt out, you have two options:

- Option 1: Return to SCE service as soon as possible. Under this option, you will be subject to SCE's transitional bundled service (TBS) rates during your first six months back with SCE. TBS rates are based on current electricity market rates, which could be lower or higher than SCE's standard bundled rates and are subject to change by SCE throughout the six-month period. After six months, you will be returned to SCE's standard bundled rates. For more information on TBS rates, contact SCE at 800-974-2356 or visit sce.com. We urge caution in selecting this option because this option could result in rates spikes as you will be subject to the prevailing market conditions, which include higher rates during the summer months. Based on our experience with energy prices last year, we do not suggest this option.

- Option 2: Return to SCE service after six months advance notice to SCE. Under this option, you will continue to receive service from Clean Power Alliance for the six-month period. After the six month period concludes, you will be transferred to SCE's standard bundled rates. You can change your selection at any time during the six months and return to SCE service as soon as possible subject to TBS for the remainder of your six-month period. Please contact Clean Power Alliance at 888-585-3788 for assistance. Keep in mind that even if Clean Power Alliance lowers or changes its rates, you will not be able to return to Clean Power Alliance until 12 months after you have started to receive service from SCE.

If you decide Clean Power Alliance is not the right choice for you or your business at this time, you may opt out of one or more of your accounts by visiting cleanpoweralliance.org/opt-out, calling us at 888-585-3788 (TTY 323-214-1296), or by email at customerservice@cleanpoweralliance.org. Clean Power Alliance will not charge you any fees for opting out.