



## **Statement on Recent Electricity Bill Issues Impacting CPA Customers**

“Some Clean Power Alliance customers may notice two CPA generation charges on their January electricity bill rather than one. Due to a coordination issue between CPA’s billing manager Calpine and Southern California Edison (SCE) over the holidays, these customers’ bills in December included a SCE delivery charge but did not include a CPA generation charge.

The current January bill therefore includes both December and January CPA generation charges, as well as the January SCE delivery charge. These do not represent incorrect or duplicate charges.

CPA is committed to serving our communities, and we realize that an unexpected charge may be difficult for many customers, especially with so many families and businesses still impacted by the economic fallout of COVID-19. We will work with you to navigate your payment options.

If you receive a bill that’s higher than anticipated and need to make payment arrangements, please contact SCE directly at 1-800-950-2356. You will NOT be charged a late fee or other penalties for delayed billing periods.

Holiday time can be a time of increased usage and the past several weeks in Southern California have been particularly cold and rainy, which can also lead to increased usage. For some customers, even those not impacted by this delayed billing issue, this could also be a reason for a higher-than-average bill. If you think there may be errors in your monthly bill, or would like to discuss your bill, please contact Clean Power Alliance at (888) 585-3788 (TTY 323-214-1296) or [customerservice@cleanpoweralliance.org](mailto:customerservice@cleanpoweralliance.org).”