



Locally powered energy innovation.

<Date>

<Customer Name>

<Mailing Address>

<Mailing City>, <Mailing State>, <Mailing Zip>

**Important Notification: Change to Your Critical Peak Pricing (CPP) Account**

Dear Valued Customer:

We are writing to notify you that starting May 2019, Clean Power Alliance will be the new electricity generation provider for you and other businesses in your area. Clean Power Alliance is the new, locally controlled electricity generation provider in Southern California. We are proud to bring clean, renewable power choices to communities across Los Angeles and Ventura Counties.

The purpose of this letter is to let you know about Clean Power Alliance and how our launch will impact your Critical Peak Pricing (CPP) Account. The CPP program is not currently available under Clean Power Alliance's service offering. Clean Power Alliance is currently considering alternative demand response programs similar to CPP based on customer interest. If you are interested in participating in a new program similar to CPP on a pilot basis, please contact our account specialists at [accountservices@cleanpoweralliance.org](mailto:accountservices@cleanpoweralliance.org).

In the meantime, your participation in the SCE CPP program will end, and your account(s) will be automatically transferred to the applicable CPA rate schedule upon enrollment in Clean Power Alliance on your May 2019 meter read date, unless you choose to opt-out (see Opting Out below). To understand more about your Clean Power Alliance rates and options, please contact our customer service at 888-585-3788 or [customerservice@cleanpoweralliance.org](mailto:customerservice@cleanpoweralliance.org).

Note: If you have already opted out of Clean Power Alliance, you can disregard this letter.

<b>Customer Number:</b> <Customer Number>	
<b>Your CPP Account(s) will Transition to Clean Power Alliance Service in May 2019</b>	
<b>Service Account Number</b>	<b>Service Address</b>
<Service Account Number 1>	<Service Address 1>
<Service Account Number 2>	<Service Address 2>
<Service Account Number 3>	<Service Address 3>
<Service Account Number 4>	<Service Address 4>
<Service Account Number 5>	<Service Address 5>
<Service Account Number 6>	<Service Address 6>

*This table may not include all of your CPP accounts.*

## Bill Protection

**Please be advised that if you are still within the first 12 months of participation in SCE's CPP Bill Protection, any applicable SCE Bill Protection credit will be applied to your final SCE bill and will not be transferred to Clean Power Alliance at service enrollment. Upon enrollment, the CPP Program and its corresponding bill protection will be discontinued.**

## Your Options with Clean Power Alliance

With Clean Power Alliance, the main difference in your electric service is who procures your electric generation. Clean Power Alliance electricity charges simply replace what SCE would otherwise charge you for generation. SCE will continue to deliver power, maintain the grid, send your bill, and be responsible for resolving any electricity service issues. Your bill will show SCE's monthly electricity delivery service charges, and Clean Power Alliance's monthly electricity generation charges. When your service account(s) transfers to Clean Power Alliance, SCE and Clean Power Alliance will work together to provide service to your account(s).

With Clean Power Alliance, you have the opportunity to choose the electricity option that suits you best. You will automatically be enrolled at the default rate option chosen by your city or county, <X>, but you have the opportunity to choose between:

- **Lean Power**, which provides 36% renewable energy at the lowest possible rate
- **Clean Power**, which provides 50% renewable energy at cost-competitive rates
- **100% Green Power**, providing 100% renewable energy and the opportunity to lead the way to a greener future.

In addition to offering competitive rates and renewable energy choices, Clean Power Alliance also has the benefit of being locally controlled. We are dedicated to serving our communities' diverse energy needs while ensuring you continue to receive reliable service and customer support.

## Opting Out

You have the right to opt out if you decide that Clean Power Alliance is not the right choice for your business. Clean Power Alliance will not charge you any fees for opting out and remaining with SCE. You can opt out at any time by visiting [cleanpoweralliance.org/opt-out](http://cleanpoweralliance.org/opt-out) or calling us at 888-585-3788 (TTY 323-214-1296).

Opt-out terms and conditions may vary depending on the actual date of your opt-out request. To prevent your electric service from ever being transferred to Clean Power Alliance, you must opt out prior to 5 business days before your May 2019 meter read date. Please visit [cleanpoweralliance.org/opt-out](http://cleanpoweralliance.org/opt-out) for more information.

To learn more about Clean Power Alliance rate options or to opt out, please contact us at 888-585-3788 (TTY 323-214-1296) or at [customerservice@cleanpoweralliance.org](mailto:customerservice@cleanpoweralliance.org).

If you have any questions regarding SCE's service, related programs or rate options, please contact SCE's Customer Contact Center at (800) 974-2356.

Sincerely,

Account Services  
Clean Power Alliance