



Aviso de su nuevo proveedor de electricidad, Clean Power Alliance.

Ahora puede disfrutar de las ventajas de la energía limpia y renovable con tarifas competitivas.

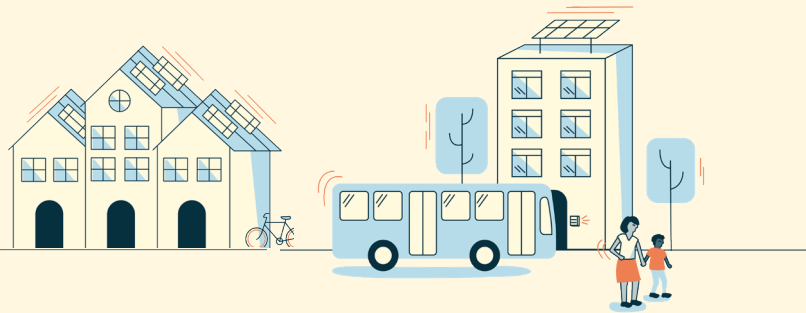
Presorted
Standard U.S.
Postage

PAID

Los Angeles, CA
Permit No 2342

Notice from your new electricity provider, Clean Power Alliance.

You can now enjoy the benefits of clean, renewable power at competitive rates.



Access terms and conditions in other languages at cleanpoweralliance.org.

Terms and Conditions of Service

Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Any changes to Clean Power Alliance rates will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE's rates, even with these fees.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance's power generation charges. SCE will continue to charge you for transmission and distribution services they provide; this includes the cost of transmitting electricity to your home or business.

Enrollment: You were automatically enrolled in Clean Power Alliance, unless you opted out, on your scheduled meter read date on or following February 1, 2019.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 50 cents*), and will be prevented

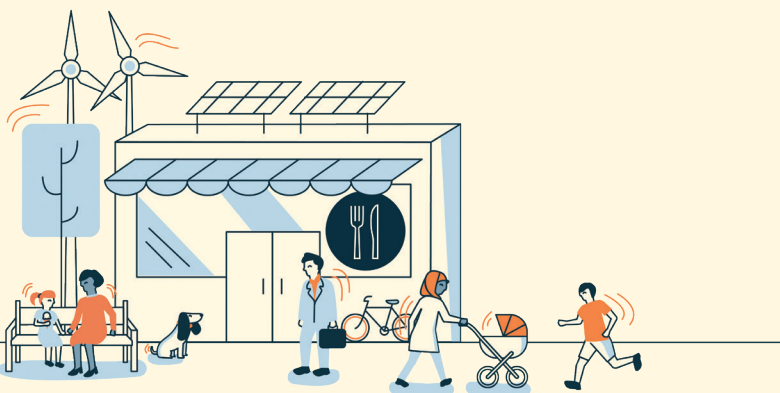
by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates and terms and conditions, please visit sce.com/tnc. If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days' written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

**SCE's one-time account processing fee is subject to change. View SCE's fees at www.sce.com/regulatory/tariff-books.*

To learn more, change your rate, or opt out and return to SCE, visit cleanpoweralliance.org or call us at 888-585-3788 (TTY 323-214-1296).

추가 질문? 우리가 도와주고 있습니다. 전화 888-585-3788 (TTY 323-214-1296)로 전화하십시오.
更多問題? 我們來幫忙。請致電888-585-3788 (TTY 323-214-1296)。
Имеются к нам вопросы? Мы к Вашим услугам. Звоните нам по тел. 888-585-3788 (TTY 323-214-1296).
هل لديك أسئلة أخرى؟ نحن هنا للمساعدة. اتصل بنا على 888-585-3788 (رقم الهاتف النصي 323-214-1296).
آیا سوالات بیشتری دارید؟ ما برای کمک به شما اینجا هستیم. 888-585-3788. (با ما تماس بگیرید 323-214-1296)



How does it work?

Your city or county chose Clean Power Alliance to be your new default electricity provider starting February 2019. Clean Power Alliance previously sent notices explaining how your city or county is leading the way to a healthier future and chose **100% Green Power** as your default rate. You are now part of a local community dedicated to new, transparent energy choices, a better environment, and competitive rates. Clean Power Alliance purchases renewable and carbon-free power and Southern California Edison (SCE) delivers it. SCE will continue to send your bill and resolve any service issues. **You can change your rate or decide to opt out and return to SCE by visiting cleanpoweralliance.org/rates or calling us at 888-585-3788.**

What will it cost?

100% Green Power will cost 7-9% more than SCE's default rate and currently costs about 5% less than SCE's 100% renewable rate. The few extra dollars a month is an easy way for you to reduce pollution and create jobs by funding the development of new clean energy options. **Customers enrolled in CARE, FERA or Medical Baseline on our 100% Green Power rate will NOT pay this premium. Instead, they will be charged the same rates as they would pay to SCE** because Clean Power Alliance believes in making clean energy accessible and affordable. If you're not already enrolled in these programs, you can check your eligibility and apply through SCE by calling them at 800-798-5723 or visiting their website at sce.com/care.

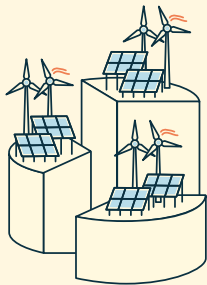
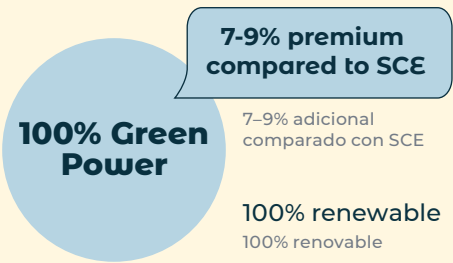
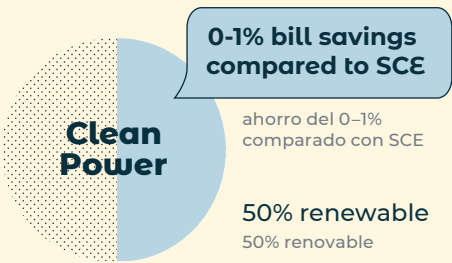
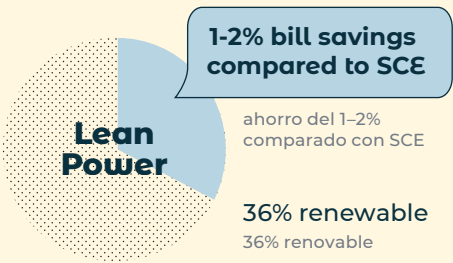
Will these rates change?

We want to advise you that the California Public Utilities Commission recently approved SCE rate and fee increases to make up for SCE's 2018 revenue shortfall of over \$800 million dollars. Since these fee increases will also temporarily impact Clean Power Alliance customers, **we will adjust our rates as needed to ensure the 7-9% premium for 100% Green Power does NOT change and our rates remain competitive compared to SCE rates.**

Want a different rate?

No problem! You can change your rate at no cost by selecting one of Clean Power Alliance's other two rate options: **Lean Power** (36% renewable energy) or **Clean Power** (50% renewable energy). Clean Power Alliance offers the shared benefits of local management and control, stable, competitive rates, and higher renewable content. Compare your Clean Power Alliance and SCE rate options by using our bill comparison tool at cleanpoweralliance.org/compare.

To learn more, change your rate, or opt out and return to SCE, visit cleanpoweralliance.org or call us at 888-585-3788 (TTY 323-214-1296).



¿Cómo funciona?

Su ciudad o condado eligió a Clean Power Alliance para que sea su nuevo proveedor predeterminado de electricidad a partir de febrero de 2019. Clean Power Alliance anteriormente envió avisos explicando cómo su ciudad o condado está liderando el camino hacia un futuro más saludable y que escogió a **100% Green Power (Energía 100% Verde)** como su tarifa predeterminada. Usted es ahora parte de una comunidad local dedicada a opciones de energía nuevas y transparentes, un mejor medio ambiente y tarifas competitivas. Clean Power Alliance compra energía renovable y libre de carbono y Southern California Edison (SCE) la transmite. SCE seguirá transmitiendo energía, enviando su factura por correo y seguirá resolviendo cualquier problema con el servicio electricidad. **Puede cambiar su tarifa o optar por dejar el servicio y regresar a SCE visitando cleanpoweralliance.org/rates o llamándonos al 888-585-3788.**

¿Cuánto costará?

100% Green Power costará 7-9% más que la tarifa predeterminada de SCE y actualmente cuesta alrededor de 5% menos que la tarifa **100% renovable de SCE**. Los pocos dólares adicionales al mes son una manera fácil de unirse a su comunidad para reducir la contaminación y crear empleos al financiar el desarrollo de nuevas opciones de energía limpia. **Los clientes con nuestra tarifa 100% Green Power inscritos en CARE, FERA o Medical Baseline NO pagarán este costo adicional. En lugar de eso, se les cobrará las mismas tarifas que actualmente pagan a SCE** porque Clean Power Alliance cree en hacer que la energía limpia sea accesible y asequible. Si usted actualmente no está inscrito en estos programas puede ver si reúne los requisitos y solicitarlos por medio de SCE llamando al 800-798-5723 o visitando su sitio web en sce.com/care.

¿Cambiarán esas tarifas?

Queremos notificarle que la Comisión de Servicios Públicos de California recientemente aprobó aumentos de tarifas y cargos de SCE para compensar el déficit presupuestario de SCE de más de \$800 millones en el 2018. Debido a que estos aumentos de cargos afectarán temporalmente a los clientes de Clean Power Alliance, **ajustaremos sus tarifas en reuniones futuras del consejo cuando sea necesario para garantizar que el costo adicional de 7-9% por 100% Green Power NO cambie y que nuestras tarifas sigan siendo competitivas comparadas con las tarifas de SCE.**

¿Quiere una tarifa diferente?

¡No hay problema! Puede cambiar su servicio en cualquier momento sin costo alguno seleccionando unas de las dos opciones de tarifas de Clean Power Alliance: **Lean Power** (Energía *Lean*, 36% renovable) o **Clean Power** (Energía Limpia, 50% renovable). Clean Power Alliance ofrece los beneficios compartidos de la administración y el control local, tarifas estables y competitivas, y mayor contenido de energía renovable. Compare sus opciones de tarifas de Clean Power Alliance y de SCE usando nuestra herramienta de comparación de tarifas en cleanpoweralliance.org/compare.

Para informarse más, cambiar su tarifa u optar por dejar el servicio y regresar a SCE, visite cleanpoweralliance.org o llámenos al 888-585-3788 (TTY 323-214-1296).